

**A Survey Comparing Critical Path Method, Last Planner System, and Location-Based
Techniques**

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Location-based systems

Introduction

Several systems have been used by project teams to plan, schedule and control projects and production. Due to their importance and being widely recognized by industry and academia, currently the most relevant systems are the Critical Path Method (CPM), Location-Based techniques (LB), and the Last Planner® System (LPS), which have been used for several decades. CPM has been applied in construction projects since 1960s (Burns et al. 1996) and in all types of projects (e.g. Hegazy 2005, Shi and Blomquist 2012). It is the most common system used in the United States and United Kingdom for planning and controlling projects (Galloway 2006, Olawale and Sun 2015). Additionally, LB techniques have been used since 1929 in innovative projects such as the Empire State Building (Willis and Friedman 1998). Since then, these techniques have been applied in many projects and countries, such as Finland and Brazil, where they are widely used as production planning and control tools (e.g. Kemmer et al. 2008, Lucko et al. 2014). Similarly, LPS has been implemented since 1993 (Ballard 2000) in construction projects around the world (e.g. Alsehaimi et al. 2014), and it is one of the most discussed topics in the conferences of the International Group for Lean Construction (IGLC).

Previous studies have investigated the use of CPM (e.g. Tavakoli and Riachi 1990, Galloway 2006), LPS (e.g. Fernandez-Solis et al. 2013, Khanh and Kim 2014), and LB (e.g. Kim et al. 2014) among construction companies and professionals, exploring the observed benefits and limitations of these systems. However, these studies are usually focused on only one system and limited to a specific country, whereas this study obtained data from four different countries as indicated later. Additionally, this paper seeks to distinguish how these systems are used to manage projects versus managing production and identify their perceived

48 benefits as indicated by practitioners. The definitions adopted for Project Management (PM)
49 and Project Production Management (PPM) are considered as follows.

50 Project Management (PM) considers the management of contracts and contractual
51 requirements, including but not limited to the relationship between project stakeholders (e.g.,
52 clients, contractors, designers, suppliers, regulatory agencies) and their rights and
53 responsibilities to deliver the project considering its overall requirements. In general, the PMI
54 (2013) indicates that PM addresses five main process groups comprising the life cycle of a
55 project: 1) initiating, 2) planning, 3) executing, 4) monitoring and controlling, and 5) closing.
56 *“Project management develops and implements plans to achieve a specific scope that is*
57 *driven by the objectives of the program or portfolio it is subjected to and, ultimately, to*
58 *organizational strategies”* (PMI 2013, p.7). In the United States, for instance, construction
59 projects usually have project executives, project managers, and project engineers who
60 oversee these areas for the entire project (or subsections of it) and serve as the connection
61 between the owner and those involved in designing, inspecting, and building the project.

62 Project production management (PPM) can be viewed as a subset of project
63 management, which focuses more specifically on operations management. This includes but
64 is not limited to production flow management and control; specifically, how tasks are
65 defined, executed, and controlled where they are executed. PPM focuses on the resources,
66 means and methods of production, and their organization to deliver value to the client. To
67 illustrate this focus on production and operations management, Schmenner (1993, p. 2)
68 provides the following explanation about tasks associated with operations management: *“The*
69 *operations function itself is often divided into two major groupings of tasks: line management*
70 *and support services. Line management generally refers to those managers directly*
71 *concerned with the manufacture of the product or the delivery of the service. They are the*
72 *ones who are typically close enough to the product or service that they can “touch it”.(...)*

73 *Support services (...) carry titles such as quality control, production planning and*
74 *scheduling, purchasing, inventory control, production control (...)*". In the construction
75 industry in the United States, these roles are usually attributed to superintendents, field
76 engineers, and foremen who are in direct contact with field resources used to deliver the
77 project.

78 The aim of this study is to compare and contrast the use of CPM, LB and LPS in
79 terms of how they support PM and PPM, using the results obtained through a questionnaire
80 survey from four countries: Brazil, China, Finland and the United States. The research
81 objective is to identify the perceived benefits associated with each method from practitioners'
82 perspectives. This research is divided into three parts. First, a comprehensive review of
83 relevant literature was done for each of the three systems (CPM, LB and LPS), providing the
84 basis for the definition of ten hypotheses, which are presented in the first sections. Second, in
85 order to test the hypotheses, an on-line questionnaire survey (see supplemental document
86 with the questionnaire) was applied to gather quantitative data. The hypotheses were
87 statistically tested and are discussed. Finally, conclusions are presented, and future research is
88 suggested.

89 **Planning and control systems**

90 CPM is a planning, scheduling and control method (Kelley and Walker 1959) widely
91 used in construction projects (e.g. Galloway 2006, Benjaoran et al. 2015). This method
92 includes defining logical relationships between activities and using the CPM algorithm to
93 identify the longest path (the critical path) through the network (Kelley and Walker 1959). It
94 is a diagrammatic representation of a plan, presented as an arrow diagram (activity-oriented
95 network) or as a precedence diagram (event-oriented network) (Antill and Woodhead 1990).
96 In current practice, the plans and schedules are usually developed with globally available
97 software packages such as Microsoft Project[®], Primavera[®], Asta PowerProject, or local

98 packages such as TCM Planner in Finland, which make it possible to plan and visualize the
99 schedules in either precedence diagram or Gantt chart formats. The availability of planning
100 and scheduling software packages has contributed to the widespread use of this method
101 (Hegazy and Menesi 2010, Bragadin and Kähkönen 2016). However, CPM has been
102 considered inappropriate for PPM (Howell and Ballard 1994, Koskela et al. 2014) and
103 criticized due to its shortcomings on generating continuous workflows (Arditi et al. 2002,
104 Olivieri et al. 2018), improving crew balancing (Russell and Wong 1993, Hamzeh et al.
105 2015) and facilitating the continuity of resources usage such as labor, material, and
106 equipment (Mattila and Park 2003, Benjaoran et al. 2015, Olivieri et al. 2018). Furthermore,
107 the CPM method does not clearly address interferences between activities (Laufer and Tucker
108 1987) or uncertainties and constraints related to tasks (Koskela and Howell 2002, Hamzeh et
109 al. 2012).

110 Linear, repetitive, and location-based scheduling systems (LB) form a family of
111 workflow-oriented scheduling methods (Lucko et al. 2014), which use locations (e.g. towers,
112 floors or rooms) as fundamental planning elements. Several different methods exist in this
113 category. For example, Harris and Ioannou (1998) introduced the Repetitive Scheduling
114 Method (RSM) named as such because construction is usually characterized by repetition.
115 Other methods include flowline, line-of-balance (Lumsden 1968), linear scheduling
116 (Johnston 1981), takt planning (e.g. Frandson et al. 2013) and the Location-Based
117 Management System (e.g. Kenley and Seppänen 2010). In addition to planning and
118 scheduling, these tools can include controlling tools such as control charts or forecasts,
119 providing the ability to plan control actions. Location-based methods can be used manually or
120 by using software tools such as Excel, Vico Schedule Planner, TCM Planner, TILOS and
121 DynaRoad. However, based on our literature review, LB has not normally been associated
122 with the management of delays and changes. In addition, although LB tools are frequently

123 required by owners for subcontractors as a way to determine common goals for the crews
124 (Galloway 2006), the literature does not identify LB tools as a contractual obligation. Overall,
125 the literature suggests that LB emphasizes PPM benefits but also includes some PM functions
126 such as time and location management and dissemination of information (Kenley and
127 Seppänen 2010, Lucko et al. 2014).

128 LPS considers planning and controlling as a social process focused on collaborative
129 planning, reliable commitments, and continuous learning (Ballard 2000). The system contains
130 five main elements which are used to connect the long, medium, and short-term planning
131 levels (e.g. Ballard 1997, Ballard 2000, Koskela et al. 2010): 1) master planning or
132 milestones schedule; 2) phase scheduling, which is the division of the master planning in
133 phases and can be considered the link between the long and medium term plans; 3) look
134 ahead planning, which drives actions on detailing activities and addressing constraints; 4)
135 weekly work plan or commitment planning, where the weekly plan is detailed and root causes
136 for failures are identified and treated and; 5) learning, percentage of plan completed (PPC),
137 which is a metric comparing what was planned with what was completed. LPS focuses on
138 improving the reliability of plans by implementing a social process where plans are
139 collaboratively created and transparent metrics are used to identify the reliability of
140 commitments. LPS includes a continuous learning process where every broken commitment
141 is analysed with a root cause analysis to ensure that the problem does not happen again
142 (Ballard 2000). However, differently from CPM, LPS is usually not a contractual
143 requirement, and shortcomings have been reported about its use in long term planning (Huber
144 and Reiser 2003). In addition, based on our literature review, LPS has not been associated
145 with the management of delays, changes, or contracts in construction. Thus, we would
146 assume that the users of LPS would emphasize benefits related to PPM but not so much those
147 related to contract or change management.

148 **Project and production management in construction**

149 This section presents the literature review used to develop the hypotheses considered
150 in this study. It starts with a discussion about the use of CPM in construction projects,
151 followed by potential explanations for its widespread use in the construction industry.
152 Additional claims supported by the literature are made regarding the use of LB and LPS, and
153 related hypotheses are presented. Additionally, the hypotheses address received traditions
154 from the field of project management (e.g., CPM use as a contractual requirement) and how
155 these materialize in construction projects (e.g., use of CPM to manage delays and claims).

156 Considering the vast documentation of CPM use in the literature, and also based on
157 the authors' experiences, CPM is usually a contractual requirement in the United States
158 (Galloway 2006) and it is largely used by contractors to address owners' requests for a
159 baseline schedule once the project is awarded (e.g. Tavakoli and Riachi 1990). Thus, we
160 hypothesize that:

161 Hypothesis 1 (**H1**): CPM is frequently used due to contractual requirements.

162 CPM was developed to organize the schedule activities toward a common goal,
163 defining orders of the activities based on project technological requirements and using
164 resources to determine durations of activities (Kelley and Walker 1959). The main output of a
165 schedule is a long-term plan. In CPM, based on the order of activities, managers can define
166 prioritizations about what work must be done first and in which sequence (Meredith and
167 Mantel 2012). The critical path, which results from the calculations of the CPM algorithm,
168 provides information about the longest path to complete a project and identifies activities for
169 which a delay can impact the overall end date (Orouji et al. 2014). Previous research about
170 the use of CPM (e.g. Galloway 2006) has not asked the respondents whether logic links are
171 used in most or all of the tasks in their schedules. Therefore, the following hypothesis about
172 the perceived association of CPM and critical path analysis is not trivial:

173 **H2:** CPM is the tool of choice for critical path analysis.

174 In construction, CPM has been used for strategic decisions and as a contract
175 management tool (Galloway 2006). For example, after the definition of the project duration,
176 cost can be allocated to the activities, creating a connection between the CPM schedule and
177 Earned Value Analysis (EVA) and facilitating project performance analysis (e.g. Brown
178 1985, Sears et al. 2015). In light of the characteristics identified in the literature about CPM
179 use, we hypothesize the following relationships between CPM and PM tasks:

180 **H3:** CPM is used to support the management of contractual requirements (e.g.
181 schedule, preconstruction tasks, estimating/bidding, project understanding).

182 CPM has been used to analyse delays and changes (e.g. Arditi and
183 Pattanakitchamroon 2006, Yang and Kao 2012), providing an early warning system for delay
184 mitigation (Al-Reshaid et al. 2005). Furthermore, in the United States, CPM has been
185 accepted by courts as a proper tool for delay analysis (Levin 1998). Thus, we hypothesize
186 that:

187 **H4:** CPM is used to support the management of delays and claims.

188 Different from what is indicated in the literature for CPM schedules, the goal of LB
189 systems is to achieve continuous flow, maximize the continuous use of labour, improve
190 productivity, balance production, and improve the visualization of schedules. For example,
191 the LBMS algorithm simplifies the schedules by focusing on repetitive tasks, logic-patterns,
192 and heuristics to enable continuous workflow (Kenley and Seppänen 2010). LB schedules are
193 usually developed based on the order of activities, take into consideration productivity rates
194 of the resources, and define a long-term plan, which will be monitored during the control
195 phase. The focus consists in achieving better workflow and better use of the resources,
196 generating by consequence lower interruptions in production (Kenley and Seppänen 2010)
197 and increasing productivity and production control (Lucko et al. 2014). Through the analysis

198 of the project performance, which can be more visible in LBs, root causes of delays are
199 investigated, aiming to solve production problems (Kenley and Seppänen 2010).
200 Accordingly, we propose the following hypotheses:

201 **H5:** LB use is credited with generating continuous flow and improving the use of
202 resources.

203 **H7A:** LB is credited with supporting and improving production control.

204 **H8A:** LB is credited with supporting and improving the identification of the root
205 causes of delays.

206 Alternatively, LPS emphasizes that activities are inter-related and interfere with one
207 another and have uncertainties and constraints, such as resources availability and
208 preconditions of work, which must be treated before the work starts (Ballard 2000). LPS
209 applies collaborative planning concepts, where workers are involved in the definition of
210 common goals of the production system they are part of, and in a discussion of how to
211 improve their productivity (Ballard 2000). Reported LPS benefits includes reduction of
212 uncertainty and constrains (e.g. Ballard 2000), increased workflow reliability (e.g. Fiallo and
213 Revelo 2002, Olano et al. 2009, Fernandez-Solis et al. 2013), fewer day-to-day problems (e.g.
214 Kim et al. 2007), identification of the root causes of delays (e.g. Ballard 2000), and improved
215 production control (Ballard and Howell 1998).

216 Considering these arguments about LPS, we propose the following hypotheses:

217 **H6:** LPS is credited with supporting and improving the analysis of constraints.

218 **H7B:** LPS is associated with supporting and improving production control.

219 **H8B:** LPS is credited with supporting and improving the identification of the root
220 causes of delays.

221 While all the reported CPM benefits are related to PM topics, such as delays and
222 change management, the reported benefits of LPS and LB are mostly related to PPM topics,

223 such as generating workflow, reducing waste, and improving productivity. Therefore, we
224 would expect, that the users of CPM perceive benefits related to PM but see challenges with
225 PPM. The users of LPS and LB are expected to follow the opposite pattern and emphasize
226 benefits related to PPM. Thus, based on the evidence from the literature review, it is assumed
227 that while the users of CPM might emphasize PM related functions, practitioners using LPS
228 and LB might emphasize PPM functions, given the fundamental focus and use of each tool.
229 Accordingly, we hypothesize the following:

230 **H9:** The perceived benefits of CPM by users are mostly related to the PM approach.

231 **H10:** The perceived benefits of LB and LPS by users are mostly related to the PPM
232 approach.

233 Figure 1 shows the hypotheses and summarizes the two main lines of work addressed
234 in the literature review, Project Management and Project Production Management, how the
235 systems discussed relate to each, and what functions they support (e.g. contractual
236 management, management of delay and change, and promotion of continuous workflow). A
237 project manager is usually required to manage the effective implementation of planning,
238 scheduling, estimating and cost control, contract management and purchasing (Edum-Fotwe
239 and McCaffer 2000). Thus, in this paper, topics identified as contract management, such as
240 scheduling and time control, were grouped into PM topics, namely: contractual requirement,
241 critical path analysis, managing contracts, and management of delays and change. On the
242 other hand, topics identified as production control were grouped in PPM topics, namely
243 continuous flow and resources, reduction of uncertainty and constrains, identification of root
244 causes of delays, and improvement of production control. The same approach was used when
245 identifying questions related to each topic. Thus, while questions related to contract
246 management, scheduling and time control were correlated with PM topics, questions
247 exploring production control aspects were correlated with PPM topics.

248 Insert Figure 1 about here

249

250 **Research method**

251 In this paper, the survey research design process suggested by Forza (2002) was
252 adopted, containing six steps: 1) link to the theoretical level, 2) design, 3) pilot test, 4) collect
253 data for theory testing, 5) analyse data, and 6) generate report. In general, a survey is a
254 collection of information from individuals (Rossi et al. 2013). Additionally, before the data
255 collection started, a research protocol was submitted to the Institutional Review Board at
256 Towson University (protocol # 1612011775) and approved.

257 Based on the literature review, the unit of analysis defined was the production
258 planning and controlling systems CPM, LB, and LPS. The hypotheses were proposed based
259 on the literature review. Aiming to test the hypotheses and gather quantitative data, a
260 questionnaire survey was developed. To gain focus, reduce variation and simplify analysis,
261 purposeful sampling was adopted for the case selection approach (Patton 1990). Architects,
262 engineers, and construction managers working with construction management were defined
263 as the target. Brazil, China, Finland, and the United States were selected as primary data
264 collection countries; these countries have several documented case studies of each type of
265 planning and controlling system. Furthermore, collecting data across multiple countries can
266 allow for future work of cross-culture analysis.

267 The first draft of the questionnaire was developed in English language. The questions
268 were proposed based on the literature review and previous research of Tavakoli et al. (1990),
269 Galloway (2006), and Khan and Kim (2015). After that, the questions were validated by a
270 team formed by professionals from Aalto University (Finland), San Diego State University
271 (USA), Towson University (USA), North Carolina State University (USA) and University of
272 Campinas (Brazil), which are working in a wider research effort investigating management in

273 construction. A pilot test with five master's students in Brazil and ten master's students in the
274 United States was done, and after gathering feedback from these students, adjustments were
275 made, such as logic rules and definitions, contributing to the modification and finalization of
276 the document. The questionnaire was then translated to Portuguese, Chinese, and Finnish
277 languages, and two native speakers in each language validated each version.

278 The final version of the questionnaire is structured in four parts (see supplemental
279 document). The first section contains questions about professional experience in production
280 planning and control systems, companies, and culture. At the end of section 1, respondents
281 were able to select the systems they had experience with (CPM, LPS, and/or LB). Aiming to
282 facilitate the respondents' understanding of the systems and reducing possible doubts about
283 the concepts related to them, a brief description of each system was inserted in the beginning
284 of the survey. The questionnaire was configured to show only questions about the system that
285 the respondent selected. For example, if the respondent indicated the use of CPM and LB,
286 only questions about CPM and LB were presented to be answered. Sections 2, 3 and 4 of the
287 survey contain questions about CPM, LPS, and LB, respectively. The online platform
288 Qualtrics was used as the survey software (Qualtrics 2017).

289 Considering that directly interviewing each of the 500+ anonymous respondents and
290 also directly observing their use of each tool is not feasible, a survey was used to capture their
291 opinions and perceptions. Although this is a limitation, this paper offers the construction
292 engineering and management community a discussion based on what is stated (broadly) in
293 the literature and what practitioners themselves experience. Claims stated in the literature
294 reviewed are based on either smaller samples than what is reported in this paper or
295 observations from a much smaller number of examples. To our knowledge, this is the first
296 study comparing these three systems using a single instrument, with similar survey language
297 for all three methods (covering uses, advantages, disadvantages), and translated to four

298 different languages in order to address practices on different continents (Asia, Europe, and
299 North/South America).

300 A goal of 100 valid responses from each country was established by the research team
301 to support the validity of findings. Moreover, by targeting 100 responses per country
302 normality was assumed, via the Central Limit Theorem (CLT), and allowing for variation
303 without misrepresentation of outliers as trends. Additionally, the team used Galloway's
304 (2006) research on a similar topic published in this journal, as a comparator. Her study had
305 over 400 responses, like the present one, and different organizations were also contacted to
306 help and distribute the survey. Similar to our study, Galloway (2006) did not indicate the total
307 population numbers to compare to the 430 responses obtained, as it would not be feasible to
308 determine the entire population of construction industry practitioners who could be
309 potentially targeted by these surveys in four different countries.

310 Furthermore, the authors did not use any incentive to promote or increase the response
311 rate; no specific organization or field was targeted by the authors to avoid any bias in the
312 responses received.

313 The survey was distributed via many channels: 1) the survey link was posted by the
314 research team in social media platforms such as LinkedIn and Research Gate, 2) construction
315 industry institutes in the four countries were asked to distribute the survey among companies
316 and construction management professionals, 3) construction companies and universities were
317 contacted to share the survey link with their employees, 4) the research team shared the
318 survey link with their own professional network. The survey was distributed and remained
319 open for collecting data during six months, from January to June of 2017.

320 After finalizing the data collection, data was treated and cleaned through the
321 following steps: 1) data was exported from Qualtrics to the software IBM[®] SPSS[®] Statistics
322 25 (IBM 2018); 2) a unique SPSS file was created, containing data from the four countries; 3)

323 aiming to track responses, a code number was inserted for each response; 4) aiming to
324 facilitate analysis, unnecessary columns were excluded, such as dates of responses, and
325 remaining columns were renamed, replacing codes by titles (e.g., country, industry, position);
326 5) responses were excluded if the respondent did not accept the terms of the survey; 6) as the
327 focus was the four countries, responses were excluded if where the respondent was working
328 in a country other than Brazil, China, Finland or the United States; 7) responses were
329 excluded where the respondent had not selected at least one planning and controlling system
330 (CPM, LPS, or LB). Furthermore, during data cleaning, it was discovered that a logic error
331 existed in the Chinese translation of the survey, which resulted in no system questions
332 appearing for respondents who chose LPS as a system used. Therefore, 54 Chinese
333 participants who had selected LPS as a system did not see any follow-up questions; data for
334 that system in that country was not collected. To ensure consistency in comparative analysis,
335 all Chinese respondents who selected LPS as a method were removed from the data. There
336 were other cases with missing data. Much of the missing data was random but survey fatigue
337 caused some systematically missing data where respondents dropped out of the survey in the
338 middle and did not answer remaining questions. Respondents were not forced to answer any
339 question in the survey that was specific to a method, and some respondents simply skipped
340 questions that were presented to them. In analysis, these missing data points were taken into
341 account by list-wise deletion.

342 Data related to demographics (first part of the questionnaire) was used to obtain the
343 general profile of the respondents. To evaluate the hypotheses, questions related to each topic
344 in the model of Figure 1 were identified and analysed. See Table 1 for each hypothesis and
345 related data. Chi-squared non-parametric tests were run in Excel to analyse differences
346 between planning systems related to each question. Additionally, aiming to identify the

347 perceived benefits that CPM respondents see when using CPM associated with LPS or LB (or
348 both), a filter was applied to identify those respondents with the questions then analysed.

349 Insert Table 1 about here

350

351 **Results**

352 **Demographics**

353 The survey initially resulted in a collection of 736 responses. After cleaning the data
354 using the seven steps previously discussed, 532 responses remained: 168 from Brazil, 102
355 from China, 132 from Finland and 130 from the United States. The profile of the respondents
356 is shown in Table 2, where the percentage indicates the number of responses for each topic
357 with the number of total responses obtained (532).

358 Insert Table 2 about here

359

360 A large number of respondents (67%) work in residential or commercial buildings,
361 followed by smaller percentages in industries such as infrastructure (8%) and Oil and gas
362 (6%). For the other industries indicated in the survey, less than 5% of respondents work in
363 each industry. For the most part, respondents work in organizations that represent
364 construction contractors or subcontractors (32%), whereas 19% are self-identified as
365 belonging to engineering organizations, owner (17%), and construction management (16%).
366 Most respondents (21%) belong to organizations that have between 101-500 employees;
367 however, about 35% of organizations have over 1,000 employees. Most respondents are
368 project managers (17%), followed by project engineers (15%), executive officer (14%), or
369 staff (13%). Schedulers (12%) and superintendents (7%) composed about a fifth of the
370 respondents. Most respondents work in multiple areas related to management (55%),
371 planning and control (52%), budgeting (30%), quality or technology (27%) and production
372 (27%).

373
374

Planning and control systems

375 The survey results show in Table 3 that CPM is used by close to three fourths of
376 respondents (71%), followed by LB (40%) and LPS (28%). The use of the planning and
377 control systems distributed by topic is shown in Table 2, where the percentage indicates the
378 number of responses by topic divided by the number of responses by system. Please note that
379 a respondent may be using multiple systems, so the percentages across rows in Table 2 may
380 add to be greater than 100%. CPM is the dominant system used in all types of primary
381 industry, where responses were obtained. Although LB is not the most used system in
382 residential and commercial buildings, even though the projects usually present characteristics
383 of repetition, a high percentage (46%) of the responses indicates LB use. On the other hand,
384 in addition to buildings (32%), LPS is commonly used in healthcare projects (56%) and other
385 projects (28%), such as datacentres and schools.

386 CPM is the dominant system in all types of organizations, especially construction
387 management (82%), supplier (75%), construction contractor or subcontractor (74%), and
388 engineering (73%) companies. Surprisingly, LB is highly used by designers (48%), besides
389 construction contractors or subcontractors and suppliers (50% each). CPM use is expressively
390 cited by government organizations (69%). In terms of organization size, CPM is the most
391 representative system of all. However, despite the evident dominance of CPM, LB is well
392 used in organizations with less than 50 employees (49%) and between 1001 and 5000
393 employees (45%). LPS use is expressive in companies that have between 501 and 1000
394 employees (34%) and between 1001 and 5000 employees (40%).

395 All kinds of professionals have indicated CPM as the dominant system, including
396 schedulers (81%), department heads (80%), project managers (74%) and project engineers
397 (71%), which indicates that CPM is widely used in different levels of management. On the
398 other hand, LB is highly used by superintendents (54%) and those in staff positions (55%),

399 LPS is well referred by department heads (39%) as well. When analysing by area, CPM is the
400 most representative system of all, especially in quality or technology (78%), in management
401 (75%), planning and control (75%), budgeting (75%), and supply chain (75%). LB and LPS
402 systems are highly used in production (60% and 40%, respectively), planning and control
403 (52% and 36%, respectively), and consultancy (47% and 38%, respectively) areas.

404 Table 3 shows the number of users in each country who indicated use of the systems,
405 working alone or combined with other systems.

406 Insert Table 3 about here
407

408 CPM is the most used system (71%), followed by LB (40%) and LPS (28%).
409 Furthermore, CPM is the most used system in all the countries.

410 Project management and production management

411 Topics and data from hypotheses listed in Table 1 were evaluated by non-parametric
412 Chi-squared tests. The results are shown in Table 4. The number of people who answered
413 each question related to a hypothesis is shown by system. Those numbers are used to
414 calculate percentages by system as well as both the Chi-squared test statistics and p -value for
415 each question. The p -value is based on the comparison of all three systems. If a significant
416 result was found, post-hoc tests were done on each pair of systems to detect individual
417 differences. Significant findings are reported with asterisks in the table: three asterisks denote
418 significance at 0.001; two asterisks denote significance at 0.01, and one asterisk denotes
419 significance at 0.05.

420 Insert Table 4 about here

421
422 Survey results show that while CPM was indicated by 20% of the respondents as a
423 contractual requirement, LB and LPS systems were indicated only by 8% and 2% of the
424 respondents respectively. In a comparison between the systems, CPM users selected this

425 option statistically significantly more often than LB and LPS users. Additionally, 79% of the
426 CPM users frequently use the critical path analysis, which is statistically significant when
427 compared to performing critical path analysis in a LB or LPS system.

428 Data from four survey questions were evaluated when analysing the topic ‘managing
429 contracts’. CPM, LB and LPS systems were compared in terms of 1) improves scheduling, 2)
430 improves planning before work starts, 3) improves estimating and bidding, and 4) improves
431 understanding of the project. The results show no statistical difference for these topics, except
432 for improving planning before the work starts where both CPM and LPS users selected that
433 benefit statistically significantly more often than LB users. On the other hand, results from
434 the questions related to management of delay and change showed statistically significant
435 differences only related to the benefits of reducing delays and minimizing disputes between
436 the contractor and owner. With respect to disputes, LPS had a statistically significant
437 difference compared to LB users. For other questions, no statistically significant differences
438 existed between the perceived benefits identified by the users of each system.

439 Two questions were analysed when evaluating continuous flow and continuous use of
440 resources. In terms of workflow improvement and evaluation of workflow, LB and LPS users
441 indicated benefit of improved workflow or evaluated that workflow works well or very well
442 when using LB or LPS compared to CPM. When evaluating the perceived benefits in the
443 context of improving constraints analysis and how this analysis works, LPS users expressed
444 the benefit of improving constraint analysis statistically significantly more often than CPM or
445 LB users; those users also favourably evaluated constraint analysis statistically significantly
446 more often than CPM users. LPS is considered a well-known system used for the treatment
447 of interferences between activities as well as reduction of uncertainty and constraints. In
448 terms of improving production control, LB and LPS users both have statistically significant
449 perceived benefits when compared to CPM users for the questions related to production

450 control. Similarly, both LB and LPS have perceived benefits associated with faster response
451 to problems. On the other hand, CPM, LB and LPS systems have no statistically significant
452 differences when comparing the evaluation of root cause of delays. However, the benefit of
453 root cause analysis was statistically significant for LPS users when compared to both LB and
454 CPM users.

455 Because CPM is the dominant scheduling system in the survey, it is possible that
456 respondents who selected just CPM are not fully aware of the strengths and drawbacks of the
457 system compared to other tools. To evaluate this, we analysed separately those CPM users
458 who also used either LPS or LB. These results are shown in Table 5. Overall, these results are
459 in line with the results of the full sample (Table 4). However, there are some ~~minor~~
460 differences in the patterns of statistically significant results. The discussion below focuses on
461 the differences.

462 CPM was still dominant as a contractual requirement, but surprisingly it was no
463 longer chosen the tool of choice for critical path analysis with statistically significant results.
464 CPM was also credited with improving planning before work starts alongside the LPS when
465 compared to LB methods. Additionally, the benefit of CPM improving estimating and
466 bidding was emphasized in the partial sample that used multiple systems. CPM and LPS both
467 were seen to increase understanding of the project when compared to LB methods, while
468 there was no statistical significance on this aspect with the full sample. With respect to delay
469 management, the perceived advantage of LPS for the benefit of minimizing disputes between
470 contractor and owner does not exist in the partial sample.

471 Differences arose when evaluating continuous flow and continuous use of resources.
472 With the full sample, users of both LB and LPS indicated statistically significantly more
473 often benefit of improved workflow over CPM users. With the partial sample, this result was
474 no longer statistically significant, and the benefit of LPS compared to CPM decreased. With

475 the partial sample, LPS users selecting well to very well workflow rose from 69% of
476 respondents to 74% of respondents, and LPS and LB both statistically significantly
477 overperformed CPM. This is significant because the subset sample is certainly comparing the
478 performance of LPS and/or LB to CPM. In a similar fashion, the statistical significance was
479 consistent for the constraint analysis function of LPS (Hypothesis 6).

480 In terms of improving production control as a benefit, the systems do not show
481 statistically significant differences within the limited sample (the full sample had a
482 statistically significant effect for LB and LPS methods), indicating that the respondents who
483 use CPM with LB and/or LPS think that each system has a role to play in production control.
484 However, for evaluation of production control, LB and LPS were statistically significant in
485 the full sample and in the partial sample. For root cause working well to very well, LB and
486 LPS are statistically significant when compared to CPM.

487 Insert Table 5 about here

488

489 **Discussion**

490 A comparison between the findings of literature review and survey results is presented
491 in this section alongside Table 6, which presents a summary of results.

492 **Hypothesis 1** considers the use of CPM as a contractual requirement. Galloway
493 (2006) applied a survey in the United States where 63% of the respondents indicated contract
494 requirement as the main reason for using CPM scheduling. Furthermore, 72.5% of the owners
495 who answered the same survey specify CPM schedule in their contracts. Thus, it is expected
496 that CPM is largely used within the construction sector due to its contractual requirements.
497 Findings from this current survey indicates that CPM is used by 71% of the respondents, and
498 20% of those indicated contractual requirement as the main reason for using CPM, which is
499 statistically significantly higher compared with other systems. Hence, this hypothesis is
500 supported by survey results. In contrast to Galloway (2006), we were not asking respondents

501 if CPM was indeed a contractual requirement, but instead we inserted contractual
502 requirement as one of the options for the main reason for using CPM. This might explain the
503 differences between percentages presented by Galloway (2006) and these results. However,
504 given the contractual requirement of CPM, professionals do not seem to view using the
505 method begrudgingly; as previously discussed, CPM is viewed favourably and **hypothesis 1**
506 **is supported**.

507 **Hypothesis 2** refers to the associated use of critical path analysis and CPM. The
508 critical path analysis is a fundamental basis of CPM (Kelley and Walker 1959). Accordingly,
509 it is expected that the use of CPM is associated with critical path analysis. A statistically
510 significant higher share of CPM users compared to LB and LPS users indicated frequent or
511 moderate use of this analysis when managing schedules (79%); survey results support this
512 hypothesis. This result was no longer statistically significant when a limited sample including
513 those respondents who used CPM together with LB or LPS was considered; however, CPM
514 still achieved the highest share of responses (CPM: 75%, LB: 68%, LPS: 61%). This
515 continues to support the literature and established industry trends and **supports hypothesis 2**.

516 **Hypothesis 3** explores the use of CPM with managing contracts, which is indicated
517 by findings from the literature review. Furthermore, due to the fact that CPM is usually a
518 contractual requirement, it is expected that CPM supports the management of contracts.
519 Results from the questions associated with this topic show that all systems have perceived
520 benefits associated with improving schedules (CPM 70%, LB 63%, LPS 76%), planning
521 before work starts (CPM 52%, LB 36%, LPS 49%), estimating/bidding (CPM 30%, LB 27%,
522 LPS 20%) and understanding of the project (CPM 52%, LB 42%, LPS 49%). The
523 differences were statistically significant only with improving planning before the work starts,
524 where CPM and LPS both had statistically significant higher perceived benefits than LB.
525 Additionally, with the limited sample of CPM users who also used also another system,

526 improving the estimating and bidding phase was significantly perceived as a benefit related to
527 CPM. In the limited sample, understanding the project was statistically significant for CPM
528 and LPS when compared to LB. Thus, although CPM has been used for managing contracts
529 in terms of scheduling, other systems also have a role to play related to this category.
530 Considering the results of the full sample, **hypothesis 3 is not supported.**

531 **Hypothesis 4** refers to the use of CPM for delay and claim management. CPM has
532 historically been used for contract claims and analysis of delays (e.g. Wickwire and Smith
533 1974, Hegazy and Menesi 2010). On the other hand, literature exploring the use of LB and
534 LPS systems associated with claim and delays analysis is scarce. However, when analysing
535 questions in this survey related to reducing delays and reduction of disputes between
536 contractor and owner, LPS, and not CPM, was statistically significantly perceived to reduce
537 delays and minimize disputes. Thus, because delays and claims are managed with all the
538 systems, and LPS outperformed CPM twice, **hypothesis 4 is not supported.** This approach
539 might be justified due to the social characteristic aspects of LB and LPS, which aims for
540 collaborative definition and discussion involving the project team and subcontractors (e.g.
541 Ballard 2000, Kenley and Seppänen 2010), which increases the level of trust and reflects in
542 reduction of delays, for example. The respondents could have thought about the role of LB
543 and LPS in preventing claims rather than analysing a claim in dispute.

544 **Hypothesis 5** explores the ability of the systems for generating continuous flow and
545 continuous use of resources. As expected, LB and LPS users reported improved workflow as
546 a benefit statistically significantly more often than CPM users (CPM: 44%, LB 54%, LPS
547 64%). Additionally, a significantly higher share of LB and LPS users were satisfied with the
548 workflow functions of their system than CPM users. **Therefore, hypothesis 5 is supported.**

549 Due to its social aspects and findings from literature review, LPS is usually well
550 associated with the reduction of interferences between activities, uncertainty, and constraints,

551 as explored by **Hypothesis 6**. Indeed, 49% of LPS users indicated improving constraints
552 analysis is a benefit of this system, which is a statistically significant difference compared
553 with CPM users (23%) and LB users (27%). Similarly, when constraint analysis was
554 evaluated, 65% of LPS users reported that it works well or very well which was a statistically
555 significant difference compared with CPM users, where just 46% of the users evaluated this
556 topic favourably. With the partial sample, the differences hold and also include LB
557 overperforming CPM in constraint analysis evaluation. Therefore, **hypothesis 6 is**
558 **supported**.

559 **Hypotheses 7A and 7B** refer to the support and improvement of production control.
560 These hypotheses received full support from the survey results. Both LB and LPS systems
561 had perceived benefits associated with production control. Both LPS and LB had statistically
562 significant benefits with improvement of production control (64% and 58% of users,
563 respectively), good evaluation of how the production control process works (76% and 73%
564 of users, respectively), and higher benefits associated with faster response to problems (53%
565 and 29% of users, respectively), which all contribute to the improvement of production
566 processes. The significance of the p-value was stronger with the partial sample for evaluation
567 of production control process and response time for problems. However, in the partial
568 sample, overall improvement of production control was not statistically significant. This
569 indicates that while users of LB and LPS saw these systems stronger with respect to
570 production control functions, they considered that CPM also had a role to play in improving
571 production control. Considering the results of the full sample, **hypotheses 7A and 7B are**
572 **supported**.

573 **Hypotheses 8A and 8B** refer to the identification of root causes of delays. A
574 statistically significantly higher share of LPS users selected this benefit when comparing with
575 CPM and LB users (CPM: 23%, LB: 22%, LPS: 36%). However, the evaluation about

576 working well or very well had no statistically significant differences across the systems
577 (CPM: 38%, LB: 50%, LPS: 45%). However, when the partial sample was considered, both
578 LB and LPS were statistically significantly evaluated better than CPM (CPM: 29%, LB 44%,
579 LPS 50%) in evaluation of root causes. Considering the full sample, **hypothesis 8 is partially**
580 **supported**. In the full sample, 38% of CPM indicated that root cause evaluation works very
581 well or well; this was not statistically significantly lower than the result for LB and LPS. This
582 finding might be associated with the expressive use of CPM for managing contracts
583 (Galloway 2006) and delays (e.g. Hegazy and Menesi 2010). For example, if CPM is
584 mandated to be used, and a delay occurs, personnel will find a root cause regardless if the
585 planning method facilitates a quick identification of such. A limitation of this topic could be
586 respondents' understandings of root cause analysis, which may impact the results.

587 **Hypothesis 9** refers to CPM perceived benefits being mostly related to the PM
588 approach, including the topics illustrated in Figure 1: 1) contractual requirement; 2) critical
589 path analysis; 3) managing contracts; and 4) management of delay and change. In general, the
590 survey results support topics 1 and 2, showing that CPM users selected these benefits
591 significantly more often than the users of LB and LPS systems. On the other hand, there was
592 not strong support for management of contracts and delay and change management. The
593 differences related to improving scheduling, estimating or bidding, improving understanding
594 of the project had no significant perceived differences between the systems. Very few users
595 of any system selected claims documentation as their primary goal of scheduling systems,
596 and LPS users selected the benefits related to delay reduction and minimizing disputes
597 significantly more often than CPM users. Because contract management and delays are an
598 important part of PM functions, it seems that all systems could have a role to play within the
599 scope of PM. Thus, **hypothesis 9 is not supported**.

626 the analyses regarding hypotheses 5 through 8, which were strongly supported by the data
627 favouring LPS and LB as better suited to support PPM.

628 Theoretical implications of this study contribute to supporting well-established
629 notions, especially in the Lean literature, that LPS and LB offer more support to project
630 production management with generation and maintenance of continuous flow. Additionally,
631 as identified in the literature, a growing body of research has been focusing on the integration
632 of the systems, and this study offers insights in terms of how practitioners might use these
633 systems. Specifically, our results show that CPM is used for critical path analysis, LB and
634 LPS are used for improving production control and workflow functions, and support faster
635 response and reduction of interferences between activities, uncertainty, and constraints.
636 There is no difference between the systems for the management of contracts, delay and claim
637 management, and evaluation of root causes of delays. However, for projects that require
638 production control and faster response to problems, LB and LPS may be preferred methods,
639 respectively. Furthermore, the popularity of CPM may be masking the benefits of the other
640 methods; if more professionals used LB and LPS, they may find more success with those
641 methods.

642 Clearly, the needs of the project may drive the best management technique to be used
643 for planning and scheduling. These trends exist internationally, and across the industry,
644 regardless of country. Industry norms are challenged as no statistical difference exists among
645 the three systems in most of the topics associated with managing contracts (i.e., improves
646 scheduling, bidding, and estimating; improves understanding of the project), and some of the
647 delay and claim management benefits (i.e., evaluation of delays). It is clear that these
648 findings can help to eliminate misunderstanding about the benefits of these systems to the
649 industry. Future development of case studies may help address questions related to
650 improving the performance of projects in terms of efficient contract management, value

651 generation, and flow creation. Future research by the authors will compare CPM, LB, and
652 LPS from the perspective of countries, exploring underlying differences among the systems
653 and countries.

654 Practical implications include identifying areas of interest to further integrate these
655 systems into a single platform or to develop systems that are able to address all relevant
656 features that any of these systems might address individually. CPM has an enormous
657 advantage in terms of use in the construction industry due to the familiarity of practitioners
658 with this approach, the existence of well-established software platforms to operationalize its
659 use, and its acceptance as a legal document. However, to break through the status quo and
660 incorporate other tools and ideas more suitable to the management of operations, the change
661 might need to start in academia where the new generation of practitioners will be trained and
662 familiarized with the need to more closely manage production as an extension of managing
663 contracts. The insights on the strength and weakness of each method from industry
664 practitioners' first-hand experience sets a foundation of a starting point for further
665 development of scheduling methods. This research identifies the utility and function for each
666 method and identifies potential areas of interest for the integration of the analysed systems by
667 promoting synergies between the methods.

668

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672

673 **Data Availability Statement**

674 Data generated or analyzed during the study are available from the corresponding author by
675 request.

676

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817

818 Figure Caption List:

819 **Figure 1:** Systems characteristics and related functions

CPM	LB	LPS
H9. Project Management	H10. Project Production Management	
H1. Contractual requirement (Galloway 2006)	H5. Continuous flow and continuous use of resources (e.g. Kenley and Seppänen 2010, Lucko et al. 2014)	H6. Treatment of interferences between activities, reduction of uncertainty and constraints (Ballard 2000)
H2. Critical path analysis (e.g. Kelley and Walker 1959, Orouji et al. 2014)		
H3. Managing contracts (e.g. Galloway 2006, Benjaoran et al. 2015)	H7A. Improving production control (e.g. Kenley and Seppänen 2010, Lucko et al. 2014)	H7B. Improving production control (e.g. Ballard and Howell 1998, Ballard 2000)
H4. Management of delay and change (e.g. Al-Reshaid et al. 2005, Arditi and Pattanakitchamroon 2006, Yang and Kao 2012)	H8A. Identification of the root causes of delays (e.g. Kenley and Seppänen 2010)	H8B. Identification of the root causes of delays (e.g. Ballard 2000)

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Table 1: Reported functions fulfilled by each system and related questions

Topics and hypotheses	Analyzed data
<i>H9. Project Management</i>	Joint analysis of H1 through H4 .
<i>H1. Contractual requirement</i>	Number of “contract requirements,” option selected in questions 8, 24 and 38
<i>H2. Critical path analysis</i>	Number of answers for “frequently” and “moderate” in questions 16, 31 and 46
<i>H3. Managing contracts</i>	Number of answers for “improves scheduling”, “improves planning before work starts”, “improves estimating / bidding” and “improves understanding of the project” in questions 21, 35 and 50
<i>H4. Management of delay and change</i>	Number of answers for “claims documentation” in questions 8, 24 and 38, “reduce delays” and “minimizes disputes between contractor and owner in questions 21, 35 and 50, and “delays analysis – options definitively works very well and works well” in questions 23, 37 and 52
<i>H10. Production Management</i>	Joint analysis of H5 through H8A/B .
<i>H5. Continuous flow and continuous use of resources</i>	Number of answers for “improves workflow” in questions 21, 35 and 50, and “workflow – options definitively works very well and works well” in questions 23, 37 and 52
<i>H6. Treatment of interferences between activities, reduction of uncertainty and constraints</i>	Number of answers for “improves constraints analysis” in questions 21, 35 and 50, and “constraints analysis – options definitively works very well and works well” in questions 23, 37 and 52
<i>H7A and H7B. Improving production control</i>	Number of answers for “improves production control” and “faster response to problems” in questions 21, 35 and 50, and “effective production control – options definitively works very well and works well” in questions 23, 37 and 52
<i>H8A and H8B. Identification of the root causes of delays</i>	Number of answers for “improve root causes analysis of deviations and action plans” in questions 21, 35 and 50, and “root causes analysis of deviations and action plans – options definitively works very well and works well” in questions 23, 37 and 52

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Table 2: Profile of the respondents and used planning and control systems

	Topic	Total and % of responses	Planning and control system (within system % of responses)		
			CPM	LB	LPS
Primary Industry	Buildings	356 (67%)	248 (70%)	163 (46%)	114 (32%)
	Infrastructure	43 (8%)	33 (77%)	12 (28%)	2 (5%)
	Oil and gas	34 (6%)	25 (74%)	12 (35%)	9 (26%)
	Other	32 (6%)	18 (56%)	10 (31%)	9 (28%)
	Pharmaceutical	23 (4%)	20 (87%)	3 (13%)	3 (13%)
	Power	20 (4%)	15 (75%)	5 (25%)	3 (15%)
	Healthcare	9 (2%)	8 (89%)	4 (44%)	5 (56%)
	Process	9 (2%)	7 (78%)	3 (33%)	2 (22%)
	Transportation	6 (1%)	6 (100%)	1 (17%)	0 (0%)
	Aerospace	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Type of organization	Contractor or subcontractor	171 (32%)	126 (74%)	86 (50%)	66 (39%)
	Engineering	101 (19%)	74 (73%)	31 (31%)	23 (23%)
	Owner	90 (17%)	61 (68%)	30 (33%)	18 (20%)
	Construction management	87 (16%)	71 (82%)	31 (36%)	27 (31%)
	Other	39 (7%)	19 (49%)	16 (41%)	12 (31%)
	Designers	23 (4%)	14 (61%)	11 (48%)	0 (0%)
	Government	13 (2%)	9 (69%)	4 (31%)	1 (8%)
	Supplier	8 (2%)	6 (75%)	4 (50%)	0 (0%)
Organization size	101-500 employees	113 (21%)	87 (77%)	37 (33%)	36 (32%)
	Under 50 employees	96 (18%)	59 (61%)	47 (49%)	22 (23%)
	1001-5000 employees	97 (18%)	70 (72%)	44 (45%)	39 (40%)
	Over 5000 employees	92 (17%)	72 (78%)	34 (37%)	20 (22%)
	50-100 employees	78 (15%)	53 (68%)	30 (38%)	11 (14%)
	501-1000 employees	56 (11%)	39 (70%)	21 (38%)	19 (34%)
Position within the organization	Project manager	92 (17%)	68 (74%)	39 (42%)	24 (26%)
	Project engineer	82 (15%)	58 (71%)	38 (46%)	22 (27%)
	Executive officer	77 (14%)	54 (70%)	22 (29%)	28 (36%)
	Staff position	67 (13%)	41 (61%)	37 (55%)	14 (21%)
	Scheduler	64 (12%)	52 (81%)	18 (28%)	15 (23%)
	Department head	56 (11%)	45 (80%)	19 (34%)	22 (39%)
	Other	57 (11%)	40 (70%)	19 (33%)	15 (26%)
	Superintendent	37 (7%)	22 (59%)	20 (54%)	7 (19%)
Area (respondents were able to select more than one option)	Management	292 (55%)	219 (75%)	110 (38%)	87 (30%)
	Planning and control	277 (52%)	208 (75%)	144 (52%)	100 (36%)
	Budgeting	162 (30%)	121 (75%)	71 (44%)	53 (33%)
	Quality or technology	144 (27%)	112 (78%)	60 (42%)	51 (35%)
	Production	144 (27%)	98 (68%)	86 (60%)	58 (40%)
	Supply chain	100 (19%)	75 (75%)	47 (47%)	36 (36%)
	Consultancy	77 (14%)	50 (65%)	36 (47%)	29 (38%)
	Product development/specification	52 (10%)	35 (67%)	24 (46%)	15 (29%)
	Other	24 (5%)	15 (63%)	8 (33%)	7 (29%)

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Table 3: System use by country

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System	U.S.	Brazil	Finland	China	Total
a. Only CPM	70 (13%)	76 (14%)	34 (6%)	62 (12%)	242 (45%)
b. Only LB	3 (1%)	41 (8%)	28 (5%)	32 (6%)	104 (20%)
c. Only LPS	13 (2%)	11 (2%)	6 (1%)	0 (0%)	30 (6%)
d. CPM + LB + LPS	12 (2%)	14 (3%)	26 (5%)	0 (0%)	52 (10%)
e. CPM + LPS	30 (6%)	9 (2%)	8 (2%)	0 (0%)	47 (9%)
f. CPM + LB	1 (0.2%)	14 (3%)	16 (3%)	8 (2%)	39 (7%)
g. LB + LPS	1 (0.2%)	3 (1%)	14 (3%)	0 (0%)	18 (3%)
Subtotal 1	130 (24%)	168 (32%)	132 (25%)	102 (19%)	532 (100%)
Total CPM (alone or combined): a+d+e+f	113 (21%)	113 (21%)	84 (16%)	70 (13%)	380 (71%)
Total LB (alone or combined): b+d+f+g	17 (3%)	72 (14%)	84 (16%)	40 (8%)	213 (40%)
Total LPS (alone or combined): c+d+e+g	56 (11%)	37 (7%)	54 (10%)	0 (0%)	147 (28%)

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835 **Table 4:** Hypotheses – Complete dataset

Topic	Answers	Occurrences / total			Analysis		
		CPM ¹	LB ²	LPS ³	χ^2	d f	p
H9. Project management							
H1. Contractual requirement	Contract requirement	73/357 (20%)* ^{2,3}	15/178 (8%)	3/125 (2%)	31.26	2	0.000
H2. Critical path analysis	Frequently / moderate	266/336 (79%)* ^{2,3}	111/157 (71%)	68/112 (61%)	15.59	2	0.000
H3. Managing contracts	Benefits: improves scheduling	226/322 (70%)	114/180 (63%)	97/128 (76%)	5.66	2	0.058
	Benefits: improves planning before work starts	168/322 (52%)* ²	65/180 (36%)	63/128 (49%)* ²	12.28	2	0.002
	Benefits: improves estimating / bidding	95/322 (30%)	48/180 (27%)	25/128 (20%)	5.99	2	0.097
	Benefits: improves understanding of the project	169/322 (52%)	75/180 (42%)	63/128 (49%)	5.42	2	0.066
H4. Management of delay and change	Main reason: claims documentation	9/357 (3%)	6/178 (3%)	2/125 (2%)	0.93	2	0.629
	Benefits: reduce delays	145/322 (45%)	72/180 (40%)	75/128 (59%)* ^{1,3}	10.86	2	0.004
	Benefits: Minimize disputes between contractor and owner	85/322 (26%)	34/180 (19%)	40/128 (31%)* ²	6.53	2	0.038
	Evaluation: delays (works very well / works well)	141/275 (51%)	82/139 (59%)	#	2.21	1	0.137
H10. Project production management							
H5. Continuous flow and continuous use of resources	Benefits: improves workflow	141/322 (44%)	97/180 (54%)* ¹	82/128 (64%)* ¹	16	2	0.000
	Evaluation: workflow (works very well / works well)	112/280 (40%)	103/141 (73%)* ¹	70/102 (69%)* ¹	51.51	2	0.000
H6. Treatment of interferences, reduction of uncertainty and constraints	Benefits: improving constraints analysis	75/322 (23%)	49/180 (27%)	63/128 (49%)* ¹²	30.2	2	0.000
	Evaluation: constraints analysis (works very well / works well)	125/273 (46%)	80/139 (58%)	65/100 (65%)* ¹	12.62	2	0.002
H7A and H7B. Improving production control	Benefits: improves production control	133/322 (41%)	105/180 (58%)* ¹	82/128 (64%)* ¹	24.7	2	0.000
	Evaluation: production control (works very well / works well)	121/275 (44%)	102/139 (73%)* ¹	77/101 (76%)* ¹	49.49	2	0.000
	Benefits: faster response to problems	69/322 (21%)	53/180 (29%)	68/128 (53%)* ^{1,2}	43.75	2	0.000
H8A and H8B. Root causes of delays	Benefits: root causes	73/322 (23%)	40/180 (22%)	46/128 (36%)* ^{1,2}	9.76	2	0.01
	Evaluation: root causes (works very well / works well)	104/273 (38%)	69/139 (50%)	45/100 (45%)	5.32	2	0.070

837 Note: *** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$; superscript numbers indicate system where
838 comparison is significant (1=CPM, 2=LB 3=LPS); #data is not available

839 **Table 5:** Hypotheses: Only data related to use of CPM along with LPS and/or LB

Topic	Answers	Occurrences / total (percentage)			Analysis		
		CPM ¹	LB ²	LPS ³	χ^2	df	p
H9. Project management							
H1. Contractual requirement	Contract requirement	27/136 (20%) ^{***2,3}	3/67 (4%)	2/83 (2%)	19.75	2	0.00
H2. Critical path analysis	Frequently / moderate	99/132 (75%)	43/63 (68%)	46/76 (61%)	4.80	2	0.09
H3. Managing contracts	Benefits: improves scheduling	91/128 (71%)	50/83 (60%)	66/91 (73%)	3.71	2	0.15
	Benefits: improves planning before work starts	74/128 (58%) ^{***2}	28/83 (34%)	45/91 (49%) ^{**2}	11.72	2	0.00
	Benefits: improves estimating / bidding	42/128 (33%) ^{*3}	19/83 (23%)	16/91 (18%)	6.90	2	0.03
	Benefits: improves understanding of the project	71/128 (55%) ^{*2}	32/83 (39%)	52/91 (57%) ^{*2}	7.53	2	0.02
H4. Management of delay and change	Main reason: claims documentation	4/136 (3%)	3/67 (4%)	1/83 (1%)	1.48	2	0.47
	Benefits: reduce delays	58/128 (45%)	29/83 (35%)	56/91 (62%) ^{***2,1}	12.69	2	0.00
	Benefits: Minimize disputes between contractor and owner	38/128 (30%)	18/83 (22%)	30/91 (33%)	2.87	2	0.23
	Evaluation: delays (works very well / works well)	53/113 (47%)	32/57 (56%)	#	3.84	1	0.20
H10. Project production management							
H5. Continuous flow and continuous use of resources	Benefits: improves workflow	58/128 (45%)	42/83 (51%)	57/91 (63%) ^{*1}	6.48	1	0.03
	Evaluation: workflow (works very well / works well)	34/112 (30%)	40/56 (71%) ^{***1}	53/72 (74%) ^{***1}	42.96	2	0.00
H6. Treatment of interferences, reduction of uncertainty and constraints	Benefits: improving constraints analysis	34/128 (27%)	20/83 (24%)	50/91 (55%) ^{***12}	24.4	2	0.00
	Evaluation: constraints analysis (works very well / works well)	38/113 (34%)	30/58 (52%) ^{*1}	50/71 (70%) ^{***1,2}	23.9	2	0.00
H7A and H7B. Improving production control	Benefits: improves production control	65/128 (51%)	46/83 (55%)	59/91 (65%)	4.3	2	0.11
	Evaluation: production control (works very well / works well)	39/112 (35%)	42/58 (72%) ^{***1}	58/71 (82%) ^{***1}	45.9	2	0.00
	Benefits: faster response to problems	28/128 (22%)	31/83 (37%) ^{*1}	53/91 (58%) ^{***1,2}	30.15	2	0.00
H8A and H8B. Root causes of delays	Benefits: root causes	32/128 (25%)	17/83 (20%)	36/91 (40%) ^{**2,1}	8.89	2	0.01
	Evaluation: root causes (works very well / works well)	32/111 (29%)	26/59 (44%) ^{*1}	35/70 (50%) ^{**1}	9.04	2	0.01

840 Note: ***p<0.001; **p<0.01; *p<0.05, superscript numbers indicate system where

841 comparison is significant (1=CPM, 2=LB 3=LPS); #data is not available; respondents/total n

Table 6: Summary of results for the complete dataset

Hypotheses	Support
<i>H1: CPM is frequently used due to contractual requirements.</i>	Supported
<i>H2: CPM is the tool of choice for critical path analysis.</i>	Supported
<i>H3: CPM is used to support the management of contractual requirements (e.g. schedule, preconstruction tasks, estimating/bidding, project understanding).</i>	Not supported
<i>H4: CPM is used to support the management of delays and claims.</i>	Not supported
<i>H5: LB use is credited with generating continuous flow and improving the use of resources.</i>	Supported
<i>H6: LPS is credited with supporting and improving the analysis of constraints.</i>	Supported
<i>H7A: LB is credited with supporting and improving production control.</i>	Supported
<i>H7B: LPS is associated with supporting and improving production control.</i>	Supported
<i>H8A: LB is credited with supporting and improving the identification of the root causes of delays.</i>	Not supported
<i>H8B: LPS is credited with supporting and improving the identification of the root causes of delays.</i>	Partially supported
<i>H9: The perceived benefits of CPM by users are mostly related to the PM approach.</i>	Not supported
<i>H10: The perceived benefits of LB and LPS by users are mostly related to the PPM approach.</i>	Supported